



# Haverling

LONDON BOROUGH

## ADJUDICATION & REVIEW COMMITTEE INITIAL ASSESSMENT PANEL AGENDA

**6.30 pm**

**Thursday  
4 September 2014**

**Town Hall,  
Main Road,  
Romford**

Members 3: Quorum 2

**COUNCILLORS:**

Joshua Chapman (Chairman)  
June Alexander  
David Johnson

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## AGENDA ITEMS

### 1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation

### 2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(If any – receive)

### 3 DISCLOSURE OF PECUNIARY INTERESTS

Members are invited to disclose any pecuniary interest in any of the items on the agenda at this point of the meeting.

*Members may still disclose any pecuniary interest in any item at any time prior to the consideration of the matter.*

### 4 EXCLUSION OF THE PUBLIC

To consider whether the public should now be excluded from the remainder of the meeting on the grounds that it is likely that, in view of the nature of the business to be transacted or the nature of the proceedings, if members of the public were present during these items there would be disclosure to them of exempt information within the meaning of paragraph 1 of Schedule 12A to the Local Government Act 1972; and, if it is decided to exclude the public on these grounds, the Hearings Panel to resolve accordingly on the motion of the Chairman.

### 5 REVIEW OF A COMPLAINT AGAINST HOUSING SERVICES CONTAINING EXEMPT INFORMATION (Pages 1 - 22)

The Panel is asked to consider whether the Service had acted appropriately when handling this complaint. It is appreciated that the new procedures referred to in the appended letter within the case papers are not yet in place, but that if they fail to resolve the core issue any complaint arising therefrom would be a distinct action.

### 6 REVIEW OF A COMPLAINT AGAINST HOUSING SERVICES CONTAINING EXEMPT INFORMATION (Pages 23 - 72)

### 7 REVIEW OF A COMPLAINT AGAINST HOUSING SERVICES CONTAINING EXEMPT INFORMATION (Pages 73 - 106)

**Andrew Beesley**  
**Committee Administration Manager**